

# VENTURA GUITAR COMPANY

## VENTURA GUITAR COMPANY ELECTRIC GUITARS AND BASSES

### 2-YEAR LIMITED WARRANTY

Ventura Guitar Company warrants this electric guitar or bass to be free from defects in materials and workmanship for two (2) years from the date of original purchase, subject to limitations set forth herein ("Limited Warranty"). This Limited Warranty applies only to the original purchaser when this instrument is purchased from an Authorized Ventura Guitar Company Dealer or straight from the company itself and is subject to the limitations set forth herein. **IMPORTANT: PLEASE RETAIN YOUR ORIGINAL SALES RECEIPT, AS IT IS YOUR PROOF OF PURCHASE VALIDATING THIS LIMITED WARRANTY.**

Ventura Guitar Company does NOT has established a network of independent Authorized Service Centers for warranty service. To receive warranty service, return the complete instrument to Ventura Guitar Company with your sales receipt as proof of purchase, during the applicable Limited Warranty period. To the extent feasible, defective components that qualify for coverage under this Limited Warranty may be repaired or replaced at Ventura Guitar Company's discretion without charge.

All transportation, insurance and freight charges associated with warranty service and repairs on Ventura Guitar Company electric guitars or basses are the responsibility of the purchaser, as is any service initiated for the purpose of customizing setups or adjustments beyond factory specifications. Initial standard setup and adjustment of the instrument and its components at the time of purchase are considered normal customer preparation, and are not covered by this Limited Warranty.

#### **Limitations and exclusions**

**The following items are NOT covered by this Limited Warranty.**

1. Fret wear, saddle wear, nut wear, strings and batteries.
2. Checking, shrinking, sinking, discoloration and ware of lacquer finishes.
3. Setups, adjustments or routine maintenance of any kind.
4. Damage to finishes or cracks, splitting, or warpage of wood due to changes in temperature or humidity, exposure to or contact with sun, fire, moisture, body salts and acids of perspiration, guitar straps, guitar stands/hangers made from vinyl, plastic, rubber or other synthetic materials, any other chemicals or polishes.
5. Damage, corrosion or rusting of any hardware components caused by humidity, salty air, or exposure to the moisture, body salts and acids of perspiration.
6. Any damage to an instrument resulting from customization or modification.

7. Normal wear and tear on any part of the instrument, case or gig bag including jacks, controls, switches, plated surfaces, tuning machines, pick-guards, zippers, clasps, handles, latches, case hardware etc.
8. All other damage and deterioration due to normal usage, wear and tear, aging, accidents, neglect, abuse, or Acts of Nature.
9. Any instrument, whose serial number is missing, altered or tampered with in any fashion.
10. Any instrument purchased from anyone other than an Authorized Dealer.
11. Instruments that have been serviced by unauthorized persons than us.

THE FOREGOING CONSTITUTES THE ONLY WARRANTY MADE BY VENTURA GUITAR COMPANY WITH RESPECT TO THE PRODUCTS AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED. Any implied warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under state law are limited to the duration of this Limited Warranty. In so far as such warranties cannot be disclaimed, Ventura Guitar Company limits the duration and remedies of such warranties to the duration of this express warranty and, at Ventura Guitar Company's option, to the repair, replacement or refund described herein. Some states, provinces or countries do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you.

VENTURA GUITAR COMPANY ASSUMES NO LIABILITY FOR PROPERTY DAMAGE RESULTING FROM FAILURE OF THIS PRODUCT NOR ANY LOSS OF INCOME, SATISFACTION, OR DAMAGES ARISING FROM THE LOSS OF USE OF SAME DUE TO DEFECTS OR AVAILABILITY OF SAME DURING SERVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS THAT VARY FROM STATE TO STATE (OR BY COUNTRY OR PROVINCE). OTHER THAN AS PERMITTED BY LAW, VENTURA GUITAR COMPANY DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU MAY HAVE, INCLUDING ANY RIGHTS UNDER CONSUMER PROTECTION LAWS THAT CANNOT BE LAWFULLY CHANGED OR EXCLUDED. FURTHER, VENTURA GUITAR COMPANY DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU MAY HAVE AGAINST THE PERSON WHO SOLD THE VENTURA GUITAR COMPANY ELECTRIC GUITAR OR BASS TO YOU IF THAT PERSON HAS BREACHED THEIR SALES CONTRACT WITH YOU. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

Effective December 1st, 2019.

Ventura Guitar Company

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